

Security of Client Funds

Select a Trusted Provider for your Trading Needs

We are proud to offer a market-leading service that you can completely trust. You have peace of mind when it comes to the money deposited into an account with Livemarkets.

Here is why :

- ✓ You become a client of an authorised Firm, regulated by the Financial Conduct Authority
- ✓ Your money is held in segregated client bank (independent trust) accounts at top tier UK regulated banks
- ✓ Your assets are held by a custodian in segregated (nominee) client asset accounts
- ✓ Your money and assets (such as shares) are never merged with Livemarket's own money or assets
- ✓ Therefore your money and assets are ring-fenced from creditors in the unlikely event that Livemarkets goes into liquidation

What Does Livemarkets Do with Your Money and Your Assets?

Unlike banks, investment firms like Livemarkets are required to separate client money and assets from their own resources. This means that we are not allowed to use them in the course of our business activities, and that client money and assets are completely ring-fenced and protected in the unlikely event that Livemarkets became insolvent.

Livemarkets is regulated by the Financial Conduct Authority (FCA). The FCA have strict regulatory requirements, known as the client money and client assets rules (found in the Client Assets Sourcebook – CASS), which govern exactly what we can do and how we must do it.

The only clients whose money and assets aren't treated like this are professional clients (such as other financial firms), or eligible counterparties who have signed a legal document explaining how their money and assets are held differently (this is known as 'title transfer').

What Happens to the Money You Deposit with Livemarkets?

Your money is held in segregated bank accounts under trustee arrangements. This ensures that the cash remains yours, rather than Livemarket's. It also means that it's easily identifiable as client money, so Livemarkets and its creditors don't have any charge, liens, or rights of set-off or retention over it.

We have a number of segregated bank accounts at a range of credit-worthy high street banks such as Barclays and Santander UK. We ensure that client money is not all held in one place, by split funds among a number of top tier UK and European banks.

We may place funds in notice or term deposit accounts with a notice period or term of up to 95 days. Placing client money in notice or term deposit accounts does not in itself affect your ability to deal with or withdraw funds from your account with us, however, in the unlikely event of insolvency of Livemarkets, such amounts may not be immediately available upon request.

What Happens to the Shares that You May Buy at Livemarkets or Transfer to Livemarkets?

Your shares are held in a segregated client accounts under nominee arrangements with approved custodians. This means that they're easily identifiable as client assets and, as with cash, Livemarkets and its creditors don't have any charge, liens, or rights of set-off or retention over them. Your shares may be pooled with other clients' shares, but never with shares owned by Livemarkets.

What Happens to Your Money or Assets if Livemarkets Would Go into Liquidation?

In the unlikely event of this happening, all our clients would have their share of the segregated money or segregated assets returned, minus the administrators' costs in handling and distributing these funds.

Any shortfall of funds of up to £85,000 may be compensated for under the Financial Services Compensation Scheme (FSCS). The FSCS is the compensation fund of last resort for customers of authorised financial services firms. It is designed by the UK government to act as a 'safety net', and usually covers private investors (retail clients) and small businesses if they have been clients of a financial services firm which becomes insolvent.

What Happens to Your Money if Any the Banks Where Livemarkets Holds Client Money Would Go into Liquidation?

The losses would be shared by clients in proportion to the share of money held with the failed bank. Funds lost in this way may be compensated for under the FSCS up to a limit of £85,000 per person, per institution, subject to other balances held with the bank in question.

Find out more about what the FSCS covers and who is eligible to claim at their website www.fscs.org.uk.

Excess of FSCS Insurance up to £1,000,000

Livemarkets Limited offers security and peace of mind by insuring its clients' funds above the threshold provided through the [Financial Service Compensation Scheme \(FSCS\)](#). The Firm has purchased additional coverage excess of the FSCS guaranteed £85,000 per customer, at no cost to its clients.

With Livemarkets your deposit can be protected up to a sublimit of £1,000,000. If you deposit more than £85,000 with Livemarkets, you can benefit from an insurance policy that protects your funds over and above the protection afforded by the FSCS. This product is new to the market and Livemarkets is one of the leaders in the UK in providing such additional and enhanced protection to its clients. Individual standalone covers beyond that sublimit of £1,000,000 can also be arranged.

Who underwrites this policy?

This policy is underwritten by ARCH 2012, COF 1036 & XLC 2003 at Lloyd's of London. Lloyd's of London is the world's specialist insurance market, where the members join together as syndicates to insure risks. This unique insurance market has an unrivalled concentration of specialist underwriting expertise and every day, more than 50 leading insurance companies, over 200 registered Lloyd's brokers and a global network of over 4,000 local coverholders operate in and bring business to the Lloyd's market.

Lloyd's business works by subscription, where more than one syndicate takes a share of the same risk. All Lloyd's syndicates benefit from Lloyd's central resources, including the Lloyd's brand, its network of global licences and the Central Fund. As all Lloyd's policies are ultimately backed by this common security, a single market rating can be applied. The Lloyd's financial strength ratings apply to every policy issued by every syndicate at Lloyd's since 1993. Three of the world's leading insurance rating agencies recognise Lloyd's strengths and the financial strength of the market, specifically A+ from Standard & Poor's (strong), AA- from Fitch (very strong), A from A.M. Best (Excellent). More details can be found on the [Lloyd's of London website](#).

How does it Work?

The Livemarkets Excess of FSCS Insurance policy is subject to Terms and Conditions and will respond only in the event that certain conditions are met.

In the unlikely event that client assets are not fully recovered following the failure of the Firm, additional coverage may be available to provide protection above the FSCS limit of £85,000 per retail customer. The policy will recompense clients providing the following triggers have been met:

- ✓ The FSCS declared insolvency of Livemarkets;
- ✓ Discovery by the insolvency practitioner of a shortfall in segregated customer assets;
- ✓ The FSCS paying the first £85,000 of each claim.

FSCS protection and Livemarkets Excess of FSCS insurance, are both available to eligible clients of the Firm. You may be eligible to make a claim so long as your account with Livemarkets is not your main trade or business.

For more information, please refer to [FSCS eligibility rules](#) and the [Evidence of Insurance Certificate](#).

If you have further questions on how your money is protected, you can contact us at info@livemarkets.com or +44 (0)20 31 50 23 85.